

TERMS AND CONDITIONS

BEST OF THE BEST PLC - STANDARD COMPETITION TERMS

1. Qualifying Persons

- 1.1 Best of the Best Plc ('BOTB', 'Promoter', 'our(s)') operate competitions – skilled prize competitions resulting in the allocation of prizes in accordance with these terms and conditions at selected airports and shopping malls and on the website www.botb.com (the 'Website') - (the 'Competition(s)').
- 1.2 The Competitions are open to all persons aged 16 and over and the age of majority in their country of residence except the Promoter's employees or members of their immediate family, agents or any other person who is connected with the creation or administration of our Competitions.

2. Legal Undertaking

- 2.1 By entering a Competition the entrant ('Entrant', 'you', 'your(s)') will be deemed to have legal capacity to do so, you will have read and understood these terms and conditions and you will be bound by them and by any other requirements set out in any related promotional material.
- 2.2 Competitions are governed by English Law and any matters relating to the Competition will be resolved under English Law and the Courts of England shall have exclusive jurisdiction.
- 2.3 In the event that you participate in a Competition online via the Website, and by accepting these terms and conditions you confirm that you are not breaching any laws in your country of residence regarding the legality of entering our Competitions. The Promoter will not be held responsible for any Entrant entering any of our Competitions unlawfully. If in any doubt you should immediately leave the Website and check with the relevant authorities in your country.

3. Competition Entry

- 3.1 Competitions may be entered at our airport sites, shopping centres (locations are detailed on the Website) ('Physical Locations') and online via the Website. There are three categories of Competitions: Dream Car Competitions, Lifestyle Competitions and Superdrives Competitions. One or more Competitions may be operated at the same time and each Competition will have specific prize options.
- 3.2 Availability and pricing of Competitions and tickets is at the discretion of the Promoter and will be specified at the point of sale in our Physical Locations and on the Website.

5+ and 10+ ticket price categories are available in the Dream Car Competition and will take into account the number of car tickets already purchased in a given Dream Car competition week. Pricing will not be applied retrospectively to orders already completed. Dream Car Competition Credit (see 7.1(i)) won will be applied relative to the purchase price of each ticket. Please note: Supercharged Free Tickets do not count towards your 5+ and 10+ pricing.

3.3 "Your BOTB Account(s)"

In order to enter a Competition, you will need to register an account with us.

- (a) You can register an account in two ways: either online at www.botb.com or in person at one of our Physical Locations.
 - (i) To register an account online you will be asked to provide an email address or sign in via a social media account, such as Facebook, Twitter or Google ('Social Media Account')
 - (ii) To register an account at a Physical Location you will be asked to provide an email address.
- (b) Please note that your email address or Social Media Account will also be the username that you use to log in to your account. Each account can only have one username attributed to it at any given time ("BOTB Account"). Therefore, you cannot attribute multiple email addresses, or Social Media Accounts to your BOTB Account. For example:
 - (i) You cannot have an email address and a Social Media Account attributed to your BOTB Account.
 - (ii) You cannot have two or more email addresses attributed to your BOTB Account.

You can however, change your username for your BOTB Account by logging into your BOTB Account. For example, you can create your BOTB Account using one email address and at a later date change your username for your BOTB Account to another email address. However, if you create multiple accounts using different email addresses or Social Media Accounts, each username will be treated as a separate BOTB Account.

- 3.4 To enter a Competition at the Physical Locations, you will need to:
- (a) select the Competition you wish to enter, purchase your Competition entr(y)(ies) ('Ticket(s)') through a member of staff at a stand operated by the Promoter and complete an electronic entry form to provide the operator on the stand with your contact details. You will be emailed a receipt with your order details and a link to your registered online account. You will need to check your details carefully and confirm to the Promoter's representative that you have read and understood the declaration and the Competition terms and conditions;
 - (b) for each Ticket that you have purchased, you will need to complete a Spot the Ball challenge onscreen, which shall operate as follows:
 - (i) you will be shown a sporting photograph which will not contain a ball;
 - (ii) using all the information shown in the sporting photograph displayed on the computer screen use your skill and judgement to correctly identify the grid square within which you consider the Judge will decide, is the most likely position for the centre of the ball if one had been present in the image;
 - (iii) click on the screen to mark this spot (you can see your spot's coordinates on the screen). The computer will register this spot as your entry into the Competition ('Spot the Ball Challenge');
 - (c) you may repeat the process for the Spot the Ball Challenge for as many entries as you wish to make, up to the specified limit. You will require one Ticket for each entry.
- ('Physical Location Entries').
- 3.5 When playing a Competition online via the Website, follow the on-screen instructions to:
- (a) select the Competition(s) you wish to enter, choose your tickets and play the Spot the Ball Challenge in accordance with 3.4(b) and (c);
 - (b) and when you are ready to purchase your Ticket(s), provide your contact and payment details. You will need to check your details carefully and tick the declaration at checkout, confirming you have read and understood the Competition terms and conditions;
 - (c) once your payment has cleared we will email you to confirm your entry into the Competition. Please note that when entering online you will not be deemed entered into the Competition until we confirm your Ticket(s) order back to you by email.
- ('Website Entries' together with 'Physical Location Entries', referred to as 'Entr(y)(ies)')
- 3.6 The Promoter reserves the right to refuse or disqualify any incomplete Entries if it has reasonable grounds for believing that an Entrant has contravened any of these terms and conditions.
- 3.7 To the extent permitted by applicable law, all Entries become our property and will not be returned.
- 3.8 **Dream Car Competitions:** Entries (tickets) are limited to one hundred and fifty (150) per person, per Competition (not including any Free Supercharged Loyalty Club Tickets). Abuse of this limit will not be tolerated and if the Promoter has reasonable grounds to believe that an individual is exceeding this limit, for example by entering a Competition using multiple accounts, it reserves the right at its sole discretion to void any orders, any Dream Car Credit won or to award any prize to the next closest entrant. In addition, if any person using a single account exceeds 150 entries (not including any Free Supercharged Loyalty Club Tickets) in a single Competition for any reason, the Promoter reserves the right at its sole discretion, to void any tickets without notice firstly on a chronological basis with respect to orders, and then on a sequential basis with respect to ticket references contained within an order, so as to void any tickets exceeding the first 150 paid (non-Supercharged) tickets entered into the Competition.
- 3.9 **Lifestyle Competitions:** Entries (tickets) are limited to one hundred and fifty (150) per person, per Competition. Abuse of this limit will not be tolerated and if the Promoter has reasonable grounds to believe that an individual is exceeding this limit, for example by entering a Competition using multiple accounts, it reserves the right at its sole discretion to void any orders, or to award any prize to the next closest entrant. In addition, if any person using a single account exceeds 150 entries in a single Competition for any reason, the Promoter reserves the right at its sole discretion, to void any tickets without notice firstly on a chronological basis with respect to orders, and then on a sequential basis with respect to ticket references contained within an order, so as to void any tickets exceeding the first 150 tickets entered into the Competition. Lifestyle Competitions tickets can only be purchased at a single price and different prices for multiple tickets do not apply. Dream Car Credit cannot be won for Lifestyle Competitions.
- 3.10 **Superdrives Competitions:** Entries (tickets) are limited to a maximum of three per person, as per the terms of the Supercharged Loyalty Club. Abuse of this limit will not be tolerated and if the Promoter has reasonable

grounds to believe that an individual is exceeding this limit by entering using multiple accounts, it reserves the right at its sole discretion to void any orders, or to award any prize to the next closest entrant.

4. Promotion Periods

4.1 Each Competition will run for a specified period. Please see each Competition for details of start and end times and dates ('Promotion Period(s)').

5. Competition Judgement

5.1 **Dream Car Competitions, Lifestyle Competitions and Superdrives Competitions:** The position of the centre of the ball will be determined after the close of the Competition by an independent Panel of Judges (sporting experts appointed by the Promoter – the 'Judge') using their sporting experience and in the presence of a qualified lawyer and a representative from the Promoter ('Judge's Position'). In certain cases and at the discretion of the Promoter, the position of the Judge's Position may be determined by the Judge before the Competition starts, and will immediately be encrypted and stored securely on our database.

5.2 Within forty eight (48) hours of the end of the respective Competition, the Judge's Position will be computed against the database of coordinates to mathematically calculate which of the valid and eligible Entries received by the Promoter is closest to the Judge's Position, and therefore the winning Entrant (the 'First Prize Winner') of the prize. The First Prize Winner will be the person who correctly identifies, or if no one is correct, who is closest to, the Judge's Position. In respect of the Dream Car Competitions, the Judge will also select twenty (20) runners up Entries, who will be adjudged to be the twenty (20) Entries (after the Winner) closest to the Judge's Position ('Runners Up'). Please note that there are no Runners Up in Lifestyle Competitions or Superdrives Competitions. For the avoidance of doubt, distance will be measured by calculating the straight line distance from each valid and eligible Entry to the Judge's Position ('Distance').

5.3 **Dream Car Competitions:** In the event that there are two or more Entrants with valid and eligible Entries that are equally close to or exactly match the Judge's Position (each a 'Tie Break Entry'), the entrants to whom such Tie Break Entries belong, identified by their BOTB Account (the 'Tie Break Entrants') will participate in a tie break mechanic to determine the First Prize Winner for such Competition as follows:

(a) **Tie Break Scenario 1** – in the event that each of the Tie Break Entrants has made multiple Entries to the Competition:

in Tie Break Scenario 1, the other Entries to the Competition made by each Tie Break Entrant using the same BOTB Account as their respective Tie Break Entry will be used to determine the First Prize Winner as follows - the First Prize Winner will be determined by calculating the Distance of the next closest Entry to the Judge's Position (excluding the Tie Break Entry) ('TB1 Entries') made by each Tie Break Entrant in that Competition ('Tie Break 1'). In the event that a single Entrant has more than one Entry involved in a Tie Break, each Entry will be considered individually and eligible to be the next closest entry to each other. In the event that Tie Break 1 results in a tie break, the Tie Break 1 process will be repeated until there are no more TB1 Entries to judge. For the avoidance of doubt, it is not necessary for the Tie Break Entrants to have made the same number of Entries. However, judging under Tie Break 1 will cease when there are no longer sufficient TB1 Entries to compare. For example, if the first Tie Break Entrant has made a total of 5 Entries and the second Tie Break Entrant has made a total of 10 Entries, judging will cease after a maximum of 4 rounds of Tie Break 1 because the first Tie Break Entrant has no further TB1 Entries to compare. If a winner cannot be determined by using the Tie Break 1 process, such tied entrants ('TB1 Tie Break Entrants') will participate in Tie Break 2 (defined in 5.3(b) below);

(b) **Tie Break Scenario 2** – in the event that one or more of the Tie Break Entrants has only made one (1) Entry to the Competition or in the event that Tie Break 1 results in a tie break:

the Tie Break Entrants or the TB1 Tie Break Entrants (as relevant) will be asked to take part in another Spot the Ball Challenge using a new sporting photograph in order to determine a single First Prize Winner (the 'Tie Break 2'). Tie Break 2 will be entered and judged on the same terms as the original Spot the Ball Challenge and there will be no additional payment due. In the event that Tie Break 2 results in a tie break, the Tie Break 2 process will be repeated with the respective tied Entrants until there is a single First Prize Winner. In the event that a single Entrant has more than one Entry involved in a Tie Break, each Entry will be eligible for a separate Tie Break 2 Entry. If the Promoter is unable to contact one or more of the Tie Break Entrants or the TB1 Tie Break Entrants (as relevant) for Tie Break 2, within three (3) days (which may be extended at the sole discretion of the Promoter) of identifying such Tie Break Entrants (or TB1 Tie Break Entrants as relevant), Tie Break 2 will be concluded without that particular Tie Break Entrant or the TB1 Tie Break Entrant (as relevant).

All Tie Break Entrants, including those that we were unable to contact will be automatically allocated a tie break prize in accordance with rule 7.1(j).

Tie Break 1 and Tie Break 2, together referred to as "Tie Break".

- 5.4 **Lifestyle Competitions:** In the event that there are Tie Break Entries, the respective Tie Break Entrants will participate in the Tie Break process as specified in rule 5.3.
- 5.5 **Superdrives Competitions:** In the event that there are Tie Break Entries, the respective Tie Break Entrants will participate in the Tie Break process as specified in rule 5.3.
- 5.6 Runners Up in the Dream Car Competitions will be chosen using the same process as set out in accordance with rules 5.2 and 5.3.
- 5.7 The First Prize Winner, the Runners Up, the Tie Break Entrants and Dream Car Credit Winners are all referred to as 'Winner(s)'.
- 5.8 The Promoter will attempt to contact Winner(s) using the telephone numbers and email address provided at the time of Entry (or as subsequently updated) and held securely in our database. It is the Entrant's sole responsibility to check and update these details. If for any reason they are taken down incorrectly, the Promoter will not be held responsible. Entrants must carefully check their contact details have been recorded correctly.
- 5.9 If for any reason the Promoter is unable to contact a Winner within 5 days (which may be extended at the sole discretion of the Promoter) of the end of a Competition or the Winner fails to confirm acceptance of the prize or the Winner is disqualified as a result of contravening any of these terms and conditions, the Winner will forfeit the prize and it will be awarded to the Entrant with the next closest coordinates, as defined in the judging process. For the avoidance of doubt once the prize has been forfeited the original Winner, Runners Up or Tie Break Entrants will have no further claims against the Promoter.
- 5.10 In the event that the Promoter closes a Competition early, the Winner will be selected from all valid and eligible Entries received by the Promoter prior to the date of closure, except that the Promoter reserves the right, at its sole discretion, to close a Competition early without selecting a Winner. In the event that a Competition is closed without selecting a Winner, the Promoter will give all entrants Dream Car Credit to enable them to replay equivalent tickets in a subsequent competition. The Promoter also reserves the right at its sole discretion to extend the closing date of any Competition.
- 5.11 All Entrants are automatically entered onto the Promoter's database for the purpose of conveying information as to the status of their Competition, as well as any future Promotions or Competitions offered by the Promoter.

6. Winner's Details

- 6.1 The First Prize Winner will be required to send a copy of their passport to the Promoter to confirm their identity, age and also to prove that if the purchase was made by credit card that the card was legally theirs or that they had authorisation to use it, before any prize will be paid or delivered. Any failure to meet these obligations may result in the First Prize Winner being disqualified and the Promoter choosing an alternate winner.
- 6.2 All Winners will also be required to provide photographs and/or pose for photographs and videos, which may be used in future marketing and public relations by the Promoter in connection with the Competition and in identifying them as a winner of a Competition.
- 6.3 Following receipt and verification of the details requested above by the Promoter, the Winners will be contacted in order to make arrangements for delivery of the prize. At this point the Winners must choose between the prizes available (as detailed in the Competition prize information on the Website) and notify the Promoter of their choice in writing.
- 6.4 Surprise Contact Details: On your account page you have the option to add the contact details of an individual who we can contact to help arrange with the surprise if you are a Winner. We will categorically not share or pass these details on to any third party but in adding them you are confirming that you have the consent from the person to pass these details to BOTB.

7. Competition Prizes

- 7.1 **Dream Car Competitions:** Dream Car Competitions are comprised of many different cars. For the avoidance of doubt, there will be only **one prize awarded for each Dream Car Competition** ('First Prize') and not one per model of car listed. Please also note the following:
- (a) During the course of a Dream Car Competition, if due to circumstances beyond the Promoter's control, the Promoter is unable to provide the stated First Prize, the Promoter reserves the right to award a selection of substitute Left and Right Hand Drive cars of equal or greater value.
- (b) The cars owned and displayed by the Promoter consist of both registered and unregistered vehicles. Please note also that some of the cars exhibited at our airport and shopping centre sites are for display purposes only and cannot be taken as prizes (the reason for this is that some of these cars have excess delivery mileage or may not be VAT qualifying).

- (c) If the First Prize Winner would like to take a car, an order will be placed by the Promoter. Please note that if the Winner decides to do this, delivery may take up to 12 months for certain cars and cars will be ordered in basic specification. All cars whether left or right hand drive will ordinarily be ordered in the UK from UK dealers. Bespoke options and upgrades can be added at the First Prize Winner's request but must be paid for by the First Prize Winner in advance. The First Prize Winner can choose the car in Left or Right Hand Drive (subject to manufacturer availability and terms and conditions). The First Prize Winner will not win Dream Car Credit on their competition entries.
- (d) In the UK the First Prize will be delivered with UK VAT paid. In the EU the First Prize will be delivered with UK VAT paid but any further costs (additional VAT/taxes/import duties/registration costs due in the destination/country of final registration) will be the responsibility of the First Prize Winner.

In all other countries the First Prize will be shipped (net of all taxes) to the nearest port and any applicable import duties, registration costs, or any further taxes or duties of any nature due in the destination country will be the responsibility of the First Prize Winner. The Promoter reserves the right not to deliver to certain countries. Please note that all our cars are supplied in the UK and therefore if exported may not be road legal in the destination country. It is the First Prize Winner's responsibility to check this and choose an alternative car or take the cash alternative if appropriate.

For the avoidance of doubt, the maximum value that The Promoter will be liable to pay for or towards any prize is the UK RRP (or local currency equivalent) of the prize as advertised on our website. BOTB will only transact with manufacturer recommended principal dealers.

- (e) The Promoter will pay towards the servicing and insurance for the first year of car ownership of the First Prize. Invoices for servicing and insurance will need to be supplied to the Promoter before any money will be credited and the First Prize Winner must own the car for a full 12 months from the date of delivery. The Promoter will pay the First Prize Winner the following sums for insurance. A car won with UK RRP £0-30,000 will receive £750 towards insurance. A car won with UK RRP £30,001-70,000 will receive £1,000 towards insurance. A car won with UK RRP £70,001-120,000 will receive £1,250 towards insurance. A car won with UK RRP £120,000+ will receive £1,500 towards insurance. It will be the First Prize Winner's responsibility to organise their own insurance and pay for it directly. The First Prize Winner's car insurance will be reimbursed by the Promoter only in respect of the car they have won, and will be paid at the lesser of the invoiced 12 month insurance premium or the maximum value as stated above (which is dependent on the value of the car won). Servicing will be undertaken by a main dealer and be subject to normal road use only. The Promoter will only cover the standard manufacturer first year servicing costs, and will not be responsible for vehicle damage, wear and tear (to components such as tyres, brakes or clutch), or for faults caused by a lack of maintenance, neglect or improper use of the vehicle. The maximum the Promoter will pay for servicing costs in the first year is £400. Invoices for insurance and servicing will be reimbursed by the Promoter 12 months after date of delivery of the car.
- (f) Dream Car Competition Cash Alternative: Should a Dream Car Competition Winner not wish to take delivery of one of the First Prizes (including cars or other items listed), the Dream Car Competition Cash Alternative can be claimed. The Cash Alternative is 80% of the UK RRP (rounded to the nearest £1,000). Please note that the additional money offered towards insurance and servicing costs for the first year of Dream Car ownership is not included should the Winner opt for the Dream Car Competition Cash Alternative.
- (g) £20k Cash and Fuel Prize: You may select the option to add £20,000 Cash and Fuel for one year to your tickets. If you are the winner, you will receive the £20,000 either as cash or you may wish to put some or all of it towards extras for your car. The Promoter will also pay for your Fuel (or electricity) for one year for up to 20,000 miles, paid at a rate of 20 pence per mile (only for miles driven in the car you have won). The Promoter will require you to produce a service invoice or other documentation from a main brand dealer, showing the mileage at the end of the 12 month period following registration at which point you will be reimbursed. The Cash Alternative for this Prize (if you choose not to take the car), is £20,000 cash only and no fuel can be claimed.
- (h) Runners Up Prizes: Twenty (20) Runners Up will each win £200 (Dream Car Credit) for Dream Car Competitions run by the Promoter.
- (i) Dream Car Credit Prizes: Additional Dream Car Competition Prizes will be won in the form of Dream Car Credit, for each ticket that is close to the Judge's Position (excluding the First Prize Winner). Dream Car Competition Credit is won in proportion to the actual cost of each ticket, calculated at the time of purchase. Tickets in Zone 1 are awarded at 100% of the ticket price paid. Tickets in Zone 2 are awarded at 15% of the ticket price paid. Tickets in Zone 3 are awarded at 10% of the ticket price paid. Dream Car Competition Credit may only be used to purchase Dream Car Competition tickets. Dream Car Competition Credit has an expiry date which is set at the discretion of the The Promoter.

- (j) Tie Break Entrants: For the avoidance of doubt, the car won by the First Prize Winner will be the car attributed to the ticket that was equidistant from the judge's position and not any car attributed to subsequent entries that may be used to establish the First Prize Winner. In the event that a single Entrant has more than one Entry involved in a Tie Break, one of which is identified as the First Prize Winner, as a result of Tie Break Scenario 1 or Tie Break Scenario 2, the First Prize will be awarded as follows. The car that they will receive will be any car up to a maximum RRP of the simple average UK RRPs of their Entries involved in the Tie Break, or if they elect for to take the Cash Alternative, a simple average of the Cash Alternatives per 7.1 (f) of their Entries involved in the Tie Break. Anyone involved in a Dream Car Competition Tie Break, except the First Prize Winner, will automatically win £500 cash, as well as £300 of Dream Car Credit together with £200 of Runner Up Dream Car Credit to play future Dream Car Competitions.

7.2 **Lifestyle Competitions:** Lifestyle Competitions comprise different prize categories, including Cash amounts, Watches, Motorcycles and Other: For the avoidance of doubt, there will be only **one prize awarded for each Lifestyle Competition** ('First Prize') and not one per prize listed. Please also note the following:

- (a) There is only one price category associated with Lifestyle Competitions, and Dream Car Credit cannot be spent on entries.
- (b) If due to circumstances beyond the Promoter's control (unreasonable waiting/delivery timescales or model discontinuation etc.), the Promoter is unable to provide the stated First Prize, the Promoter reserves the right at its sole discretion to award the UK RRP cash equivalent.

In the event of a Tie Break Scenario as detailed in 5.3 above, due to more than one ticket being equidistant from the Judge's Position, the prize won by the First Prize Winner will be the Prize attributed to the ticket that was equidistant from the Judge's Position and not any Prize attributed to subsequent entries that may be used to establish the First Prize Winner. Anyone involved in a Lifestyle Competition Tie Break, except the First Prize Winner will automatically win £200 cash, as well as £200 of Dream Car credit to play future Dream Car Competitions.

- (c) Runners Up Prizes: Twenty (20) Runners Up will each win £20 (Dream Car Credit) for Dream Car Competitions run by the Promoter.
- (d) In the UK the First Prize will be delivered with UK VAT paid. In the EU the First Prize will be delivered with UK VAT paid but any further costs (additional VAT/taxes/import duties/registration costs due in the destination/country of final registration) will be the responsibility of the First Prize Winner.

In all other countries the First Prize will be shipped (net of all taxes) to the nearest port and any applicable import duties, registration costs, or any further taxes or duties of any nature due in the destination country will be the responsibility of the First Prize Winner. The Promoter reserves the right not to deliver to certain countries. The Promoter cannot guarantee that all prizes won, if exported, will conform to local standards in the destination country. It is the First Prize Winner's responsibility to check this and choose the cash alternative if appropriate.

For the avoidance of doubt, the maximum value that The Promoter will be liable to pay for or towards any prize is the UK RRP (or local currency equivalent) of the prize as advertised on our website. BOTB will only transact with manufacturer recommended principal dealers.

- (e) Lifestyle Competition Cash Alternative: Should a Lifestyle Competition Winner not wish to take delivery of one of the First Prizes (including vehicles or other items listed, but excluding actual cash prizes), the Lifestyle Competition Cash Alternative can be claimed. The Cash Alternative is 80% of the UK RRP of the Prizes as displayed on the website.
- (f) During the course of a Lifestyle Competition, if due to circumstances beyond the Promoter's control, the Promoter is unable to provide the stated First Prize, the Promoter reserves the right to award a selection of substitute prizes of equal or greater value.
- (g) No insurance or servicing amounts are payable on any prizes (irrespective, even if they are a vehicle) that are won in the Lifestyle Competition.

7.3 **Superdrives Competitions:** Superdrives Competitions are free to enter and are only open to Supercharged Loyalty Club members. For the avoidance of doubt, entrants must be registered members of the Supercharged Loyalty Club at the time of entry into any Superdrives Competition. If due to circumstances beyond our control we are unable to provide the stated prize(s), we reserve the right to award a substitute prize(s) or cash of equal or greater value.

7.4 All other expenses not expressly specified herein are the sole responsibility of the Winners.

- 7.5 All Prizes are subject to the terms and conditions of the prize provider, manufacturer or supplier.
- 7.6 Each First Prize must be accepted as awarded and is non-transferable or convertible to other substitutes and cannot be used in conjunction with any other vouchers, offers or discounts, including without limitation any vouchers or offers of the Promoter or other prize suppliers.

8. Supercharged Club: The Promoter operates a Supercharged Club to reward competition entrants for their loyalty. Tiers are updated weekly on Sunday at midnight GMT. Qualifying Spend is the actual amount of money spent and excludes any Dream Car Credit or other discounts. Qualification for tiers is based on a rolling 4-week Dream Car Competition cycle. Benefits apply at the start of the next competition. You can see the competitions that contribute to your Supercharged tier status on the My Supercharged Status page. Any spend in the current competition will count towards your Supercharged tier in the next competition.

- (a) Free Dream Car Competition tickets for Supercharged members will automatically be added to your basket at the start of any qualifying competition. Simply log in to your account, select your free ticket from your basket and choose the car you would like to play for. Gold and Silver tickets will be awarded each week, and Bronze tickets every other week. Supercharged Free Dream Car Competition tickets are a different category of ticket. No Dream Car Credit Prizes are payable on these tickets and they are not eligible to receive the free insurance and servicing, detailed in 7.1(e) above.
- (b) Supercharged Club Members will also receive free tickets into the exclusive monthly Superdrives Competition. Gold Members will receive three tickets, Silver Members two tickets and Bronze Members one ticket.
- (c) Supercharged Members can refer friends to BOTB as per 9.0 below and earn Dream Car Credit in the process - £10 if you are in the Bronze tier, £12.50 if you are Silver and £15 per referral if you are in the Gold Supercharged Club tier. To qualify for your referral credit, your friend is required to spend £10, following which you'll be credited with your Dream Car Credit. Please note, Dream Car Credit for referring friends will only be awarded if you are Supercharged at the time your friend has paid £10 or more to play. Track the progress of all your referrals on the My Refer A Friend page.

9. Refer a Friend

The Refer a Friend scheme is operated in good faith to reward customers for referring genuine friends and acquaintances as new customers to the Promoter. Referrals are limited to 10 per customer. Abuse of this system will not be tolerated and if the Promoter has reasonable grounds to believe that new users are not genuine individuals it reserves the right at its sole discretion to void any orders and/or Dream Car Credit earned as a result of the scheme, and to disqualify such individual as a Prize Winner.

Credit earned is subject to the terms of the Refer a Friend scheme. The amount of credit earned will correspond to the Supercharged Tier for which the referrer qualifies, at the time that the referee registers and spends the minimum qualifying amount.

10. Storage

The Promoter can store the chosen prize free of charge for 30 days after notifying the First Prize Winner, at the end of which time the First Prize will be delivered to the Winner.

11. Winners' Personal Data

- 11.1 Acceptance of the prize by the Winner will mean they are required to have their photo and video taken by the Promoter for promotional purposes (Public Relations and Marketing), both immediately after their win and in the future for use in accordance with rule 6.2, unless prohibited by law.
- 11.2 By entering a Competition, you agree to the use of your name, address, and/or photograph or other likeness, as well as your appearance at publicity events without any additional compensation (save for reasonable travel expenses) and as required by the Promoter if you are declared a Winner.

12. Limits of Liability

The Promoter makes no representations or warranties as to the quality/suitability of any of the goods or services offered as prizes. Except for liability for death or personal injury caused by the negligence of the Promoter, the Promoter shall not be liable for any loss suffered or sustained to person or property including, but not limited to, consequential (including economic) loss by reason of any act or omission by the Promoter, or its servants or agents, in connection with the arrangement for supply, or the supply, of any goods by any person to the prize Winner(s) and, where applicable, to any family/persons accompanying the Winner(s), or in connection with any of the Competitions promoted by the Promoter.

13. Electronic Communications

No responsibility will be accepted for failed, partial or garbled computer transmissions, for any computer, telephone, cable, network, electronic or internet hardware or software malfunctions, failures, connections,

availability, for the acts or omissions of any service provider, internet accessibility or availability or for traffic congestion or unauthorised human act, including any errors or mistakes. The Promoter shall use its best endeavours to award the prize for a Competition to the correct Entrant. If due to reasons of hardware, software or other computer related failure, or due to human error the prize is awarded incorrectly, the Promoter reserves the right to reclaim the Competition prize and award it to the correct Entrant, at its sole discretion and without admission of liability.

In the event that the Promoter closes a Competition early, the Winner will be selected from all valid and eligible Entries received by the Promoter prior to the date of closure, except that the Promoter reserves the right, at its sole discretion, to close a Competition early without selecting a Winner. In the event that a Competition is closed without selecting a Winner, the Promoter will give all entrants Dream Car Credit to enable them to replay equivalent tickets in a subsequent competition. The Promoter also reserves the right at its sole discretion to extend the closing date of any Competition.

The Promoter shall not be liable for any economic or other consequential loss suffered or sustained to any persons to whom an award has been incorrectly made, and no compensation shall be due. The Promoter shall use its best endeavours to ensure that the software and website(s) used to operate its Competitions perform correctly and accurately across the latest versions of popular internet, tablet and mobile browsers. For the avoidance of doubt, only the ticket coordinates recorded in our systems, howsoever displayed or calculated, shall be entered into the relevant Competition and the Promoter shall not be held liable for any competition entries that occur as a result of malfunctioning software or other event. Competition coordinates may be checked at any time by accessing your account at botb.com.

14. Data Protection Notice

Any personal data that you supply to the Promoter or authorise the Promoter to obtain from a third party, for example, a credit card company, will be used by the Promoter to administer the Competition and fulfil prizes where applicable. In order to process, record and use your personal data the Promoter may disclose it to (i) any credit card company whose name you give; (ii) any person to whom the Promoter proposes to transfer any of the Promoter's rights and/or responsibilities under any agreement the Promoter may have with you; (iii) any person to whom the Promoter proposes to transfer its business or any part of it; (iv) comply with any legal or regulatory requirement of the Promoter in any country; and (v) prevent, detect or prosecute fraud and other crime. In order to process, use, record and disclose your personal data the Promoter may need to transfer such information outside the United Kingdom, in which event the Promoter is responsible for ensuring that your personal data continues to be adequately protected during the course of such transfer.

15. Promoter

Best of the Best Plc, 2 Plato Place, 72-74 St Dionis Road London SW6 4TU, UK. Tel: +44 207 371 8866 Fax: +44 207 736 7936 email: info@botb.com Web: www.botb.com. A list of winners and their home town will be available for one (1) month after the end of each Competition by sending an email to the Promoter.

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